

MASTEL PRECISION

2843 SAMCO ROAD, SUITE A
RAPID CITY, SD 57702-9366
PH: (800) 657-8057 FAX: (605) 343-3631

CUSTOMER INFORMATION CREDIT APPLICATION

Acct#:	_____
Date:	_____

COMPANY NAME _____

BILLING ADDRESS _____

CITY _____ STATE _____ ZIP CODE _____

SHIPPING ADDRESS (if different) _____

CITY _____ STATE _____ ZIP CODE _____

Phone (____) _____ - _____ Fax (____) _____ - _____

Email address: _____ Website address _____

Invoices and statements will be mailed to 'Billing Address' only. Additional shipping addresses and addresses designating 'Sold To' may be submitted on the reverse or a separate page.

CORPORATION: State of _____ PARTNERSHIP _____ SOLE PROPRIETOR _____ OTHER _____

YEARS IN BUSINESS _____ EIN# _____

ACCOUNTS PAYABLE CONTACT: _____ TELEPHONE (____) _____ - _____ EXT _____

BANKING INFORMATION:

Bank	Address	Acct #	Type	Contact
1. _____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____

TRADE REFERENCES:

Name	Address	Acct #	Phone #	Contact
1. _____	_____	_____	_____	_____
2. _____	_____	_____	_____	_____
3. _____	_____	_____	_____	_____

Mastel Precision's Payment Terms and Conditions: First time purchases of five hundred dollars (\$500.00) and above will require that the customer make a 50% down payment before order will be shipped. With the terms of Net 30 days. Down payment can be made in the form of credit card, check or wire transfer.

Credit Card _____ # _____ Exp _____ / _____

AUTHORIZED PERSONS TO CHARGE ON THIS ACCOUNT (If all areas are not fully completed, you assume full responsibility for charges made to this account). (CHECK ONE)

_____ THERE ARE NO RESTRICTIONS AS TO WHO CAN CHARGE TO MY ACCOUNT AND **NO** PURCHASE ORDER IS REQUIRED.

_____ I REQUIRE A PURCHASE ORDER FOR CHARGES MADE TO MY ACCOUNT.

_____ THE FOLLOWING PERSONS ARE AUTHORIZED BY ME TO CHARGE TO MY ACCOUNT WITHOUT A PURCHASE ORDER:

PURCHASING AGENT: _____ TELEPHONE (____) _____ - _____ EXT _____

THE ABOVE INFORMATION IS SUBMITTED FOR THE _____ SIGNED _____
SOLE PURPOSE OF OPENING AN ACCOUNT AND _____ TITLE _____
I HEREBY CERTIFY THE INFORMATION TO BE TRUE. _____ DATE _____

IN CONSIDERATION OF MASTEL PRECISION MAINTAINING A COMMERCIAL CHARGE ACCOUNT, I AGREE TO THE FOLLOWING TERMS AND CONDITIONS REGARDING ALL PURCHASES MADE BY ME OR ANYONE AUTHORIZED BY ME.

- 1.) **ACCEPTANCE.** Use of charge account will constitute acceptance of this agreement. If this is a joint account, each party will be bound by this agreement.
- 2.) **TERMS/PAYMENTS.** Invoices for an order are sent at the same time the order is shipped. I understand that all charges are due within 30 days of the invoice date (unless arranged and extended by the credit department at the time of purchase). Accounts with balances 30 days past due will be placed on COD; accounts 60 days past due will be placed on hold (no purchases); accounts 90 days or more past due will be submitted to collections. Accounts 30 and 60 days past due will not be restored to original terms unless the account is paid in full before the 90 day past due date. Accounts sent to collections will not be restored to a credit status and will be restored to COD or Prepayment status only when the total amount due on the account is received.
- 3.) **CREDIT CARDS.** Mastel Precision accepts all major credit cards. Credit card numbers can also be used on the Loaner/Trial Agreements (contact Customer Service/Sales for information).
- 4.) **EXTENDED CREDIT ARRANGEMENTS.** If I desire an extended period of time in which to pay for purchases, I agree to contact the credit department and make the necessary arrangements **prior to purchase.**
- 5.) **CHANGE IN TERMS.** Upon prior notice to me, Mastel Precision may change the terms of this agreement. New terms will apply only to purchases made after the effective date of change.
- 6.) **RETURNS:** (SEE BELOW)
- 7.) **WARRANTY.** Mastel Precision will warranty parts and labor against manufacturing defects up to one year from the invoice date. These defects will be determined by Mastel Precision upon receipt of the item. All other repairs will be the responsibility of me, the customer.
- 8.) **TERMINATION OF THE AGREEMENT.** Mastel Precision reserves the right to terminate, at any time, with or without cause, my right to make further purchases under this agreement. Further, Mastel Precision has the right, if I become delinquent in payments on my account, to turn it over to a collection agency or an attorney at law for collection. I agree to pay reasonable collection fees, attorney fees, and other costs incurred in collection. Mastel Precision agrees to notify me of final demand for payment before the account is turned over for collection.

RETURN POLICY

Mastel Precision stands behind all of the products we sell. In the event you need to return a product which is incorrect or not as expected, the following specific terms and conditions apply:

- * Items returned within 15 days of delivery and are in "like new" condition may be returned for refund or company credit, less shipping and any repairs or services required. Items returned between 15 and 30 days of delivery will qualify for company credit less re-stocking fee equal to 20 percent of item purchase price, any repairs or service required, and shipping.
- * Some items may be returned and used as a trade-in after the 30-day period with prior approval. Approval for credit must be given by Sales Manager or Accounting Manager.
- * Items that have been purchased as part of a close-out, cash-and-carry or tradeshow only promotion are considered "one-time-only" offerings and do not qualify for refunds unless item is damaged in shipping or defective from the manufacturer.
- * Repaired and refinished instruments or tips do not qualify for a refund, but every effort will be made to fix any issues you may have with a repair or refinish.
- * Single use items, disposable items, and cleaning products are not eligible for refund in part or in whole.